

KEEP CLIMBING

August 17, 2020

Supporting You & Your Travelers

Keeping you informed on the latest news from Delta



NEW Delta is working on testing its entire workforce for COVID-19 by the end of August, as widespread testing is one of the best ways to slow the spread. This latest initiative is just another layer of protection to the many measures we've recently launched to keep both employees and customers healthy and safe onboard. [Read more.](#)

NEW Hear from a LAX-based flight attendant who shares what a typical day is like making sure travelers are safe and comfortable, enforcing the mandatory mask policy, and overall reflecting on the global pandemic all while never losing the human connection with customers. [Read more.](#)

Learn More About the Delta CareStandard

Watch the [Delta CareStandard video](#) and view the [Traveler Journey infographic](#) to learn more about how Delta is making sure your travelers feel confident in their choice to travel.



NEW Want to see how the Delta CareStandard will be introduced at your local airport? Check out these regional airport videos to learn about pre-travel tips, the latest boarding procedures and how Delta is providing more space onboard. [Join a tour](#) of New York-La Guardia, Los Angeles, Seattle and Boston airports. Look for a video of Miami airport coming soon.



As customers' travel plans continue to change during the COVID-19 pandemic, we're extending our change fee waiver for new flights purchased through August 31 and implementing automatic seat blocks through at least September 30. [Read more.](#)



In August, Delta will fly more than 3,000 daily departures, serving 239 destinations worldwide, including 206 markets in the U.S. and 33 internationally. [Read more.](#) As routes continue to evolve; check out where we are [currently flying](#), where we are [currently flying with our partners](#), and the latest [travel restrictions](#) in place.



Airline Partners

***NEW* Korean Air Introduces New Standard of Care for Safe Air Travel**

Korean Air recently established CARE FIRST, an informational program emphasizing its multiple layers of protection throughout the passenger journey to enhance travel safety and awareness with its customers and employees. Travelers can interact with their new webpage to see each of the specific measures to ensure safety in all stages of air travel. [Read More.](#)

Cleaning Procedures

Our [partner airlines](#) have detailed information highlighting their cleaning procedures on their websites. For real-time information, please visit each airline partner website below:

[Aeromexico](#)

[Air France](#)

[China Eastern](#)

[KLM](#)

[Korean Air](#)

[LATAM](#)

[Virgin Atlantic](#)

[Virgin Australia](#)

[WestJet](#)



Sky Clubs

Seven Sky Clubs have reopened as travel demand increases and more travelers take to the skies. With additional layers of protection to keep customers safe, Clubs in Chicago O'Hare (E Concourse), Denver, Miami, Nashville, Orlando, Phoenix and San Francisco are all reopening. [Read more.](#)



Cargo & Charters

Delta is offering cargo and charter solutions for you to move your customers and your goods while maintaining the highest standard of reliability, safety and cleanliness:

Delta Cargo: Worldwide charter solutions to meet your shipping needs including Express, Standard Freight, Specialty cargo and tailored service for items that need extra attention. [Learn more](#) about Delta's updated Asia-U.S. cargo-only flights schedule.

Wheels Up for small groups: Offering on-demand charters and a new Corporate Support Program, providing flexible options as a Delta Corporate account. [Watch this video to learn more.](#)

Delta Charter for large groups: Tailored corporate shuttle options available with access to over 800 aircraft and a dedicated planner and catering specialist.



More Information

For more information on safety and cleanliness, visit:

<https://news.delta.com/category/travel-well>

For more information on travel routes and waivers, visit:

<https://news.delta.com/category/routes-waivers>